

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Order Instituting Investigation into  
Statements by SBC Communications and SBC  
Pacific Bell Regarding Potential Reductions to  
Service Quality.

Investigation 02-11-008

**ADMINISTRATIVE LAW JUDGE'S RULING  
GRANTING MOTION OF THE OFFICE OF RATEPAYER ADVOCATES  
TO SUBMIT UNDER SEAL A NON-REDACTED VERSION OF ITS  
OPENING COMMENTS ON OII PRELIMINARY SCOPING MEMO, AND  
SBC-PACIFIC BELL AND ASI RESPONSES TO QUESTIONS  
IN ATTACHMENT A THEREOF**

For good cause shown, the motion of The Office of Ratepayer Advocates to submit under seal a non-redacted version of its opening comments ("Opening Comments") is hereby GRANTED.

**IT IS HEREBY ORDERED** that the confidential version of the Opening Comments shall be filed under seal.

Dated December 16, 2002, at San Francisco, California.

/s/ KARL J. BEMESDERFER

Karl J. Bemesderfer  
Administrative Law Judge

**CERTIFICATE OF SERVICE**

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge's Ruling Granting Motion of the Office of Ratepayer Advocates to Submit Under Seal a Non-Redacted Version of its Opening Comments on OII Preliminary Scoping Memo, and SBC-Pacific Bell and ASI Responses to Questions in Attachment A Thereof on all parties of record in this proceeding or their attorneys of record.

Dated December 16, 2002, at San Francisco, California.

/s/ TERESITA C. GALLARDO

Teresita C. Gallardo

**N O T I C E**

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

\*\*\*\*\*

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.

A.99-11-036 SRT/jyc